



3HUE Managed GRC Platform

Engagement & Cadence Guide

Purpose

This document outlines the engagement model, responsibilities, and ongoing cadence for customers using the **3HUE Managed GRC Platform powered by AiVRIC**. The objective is to provide clear expectations around service delivery, communication, and continuous governance, risk, and compliance management.

Engagement Model Overview

The 3HUE Managed GRC Platform combines **AiVRIC's automated risk and compliance technology** with **3HUE's managed advisory services**. Engagement is structured to provide continuous visibility, guidance, and execution support across security and compliance initiatives.

The engagement operates across three ongoing workstreams:

- Platform & Risk Monitoring
 - Compliance & Evidence Management
 - Advisory & Strategic Oversight
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Phase 1: Onboarding & Platform Enablement

Objectives

- Establish platform access and integrations
- Define compliance scope and priorities
- Align on engagement goals and success criteria

Activities

- Kickoff and stakeholder alignment session
- Identity, cloud, and system integrations into AiVRIC
- Baseline risk and compliance scans
- Initial findings and posture review

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- Kickoff meeting: One-time
 - Implementation check-ins: Weekly during onboarding
 - Email and documentation follow-ups as needed
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Phase 2: Continuous Risk & Compliance Operations

Objectives

- Maintain continuous visibility into risk
- Automate compliance monitoring and evidence collection
- Track remediation progress and control effectiveness

Activities

- Ongoing AiVRIC Defense and Vision scanning
- Automated evidence collection for in-scope frameworks (e.g., SOC 2, ISO, PCI DSS, CMMC L2)
- Findings review and prioritization
- Risk and compliance dashboards kept continuously up to date

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- Operational check-ins: Bi-weekly or monthly
 - Ongoing platform monitoring (continuous)
 - Ad hoc communication based on findings severity
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Phase 3: Advisory & Strategic Engagement

Objectives

- Align security and compliance efforts to business goals
- Reduce high-risk findings over time
- Prepare for audits and regulatory assessments

Activities

- Managed GRC advisory sessions
- Risk trend and maturity analysis
- Audit readiness preparation and reporting
- Compliance roadmap and control gap planning

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- Advisory touchpoints: Monthly
 - Strategy & planning sessions: Quarterly
 - Audit readiness reviews: As required
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Roles & Responsibilities

Customer Responsibilities

- Provide required access and system context
- Participate in scheduled reviews
- Execute remediation actions with internal teams
- Communicate business or compliance changes

3HUE Responsibilities

- Manage AiVRIC platform configuration and visibility
 - Monitor and interpret risk and compliance findings
 - Provide ongoing GRC advisory and guidance
 - Support audit preparation and reporting
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Support & Escalation

- Standard issues handled through designated support channels
 - Critical findings escalated according to defined severity
 - Status updates provided based on issue impact
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Success Measurement

Engagement success is measured by:

- Consistent platform coverage and scan execution
 - Reduction in critical and high-risk findings
 - Audit readiness and evidence completeness
 - Customer alignment with compliance objectives
 - Improved security maturity over time
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Engagement Summary

The 3HUE Managed GRC Platform provides a structured, continuous engagement model that ensures customers receive **both automated intelligence and expert guidance**, reducing risk, simplifying compliance, and maintaining audit readiness without added operational burden.