



# 3HUE Managed GRC Platform

## Engagement & Cadence Guide

### Purpose

This document outlines the engagement model, responsibilities, and ongoing cadence for customers using the **3HUE Managed GRC Platform powered by AiVRIC**. The objective is to provide clear expectations around service delivery, communication, and continuous governance, risk, and compliance management.

---

### Engagement Model Overview

The 3HUE Managed GRC Platform combines **AiVRIC's automated risk and compliance technology** with **3HUE's managed advisory services**. Engagement is structured to provide continuous visibility, guidance, and execution support across security and compliance initiatives.

The engagement operates across three ongoing workstreams:

- Platform & Risk Monitoring
- Compliance & Evidence Management
- Advisory & Strategic Oversight

---

### Phase 1: Onboarding & Platform Enablement

#### Objectives

- Establish platform access and integrations
- Define compliance scope and priorities
- Align on engagement goals and success criteria

## Activities

- Kickoff and stakeholder alignment session
- Identity, cloud, and system integrations into AiVRIC
- Baseline risk and compliance scans
- Initial findings and posture review

## Cadence

- Kickoff meeting: One-time
- Implementation check-ins: Weekly during onboarding
- Email and documentation follow-ups as needed

---

# Phase 2: Continuous Risk & Compliance Operations

## Objectives

- Maintain continuous visibility into risk
- Automate compliance monitoring and evidence collection
- Track remediation progress and control effectiveness

## Activities

- Ongoing AiVRIC Defense and Vision scanning
- Automated evidence collection for in-scope frameworks (e.g., SOC 2, ISO, PCI DSS, CMMC L2)
- Findings review and prioritization
- Risk and compliance dashboards kept continuously up to date

## Cadence

- Operational check-ins: Bi-weekly or monthly
- Ongoing platform monitoring (continuous)
- Ad hoc communication based on findings severity

---

# Phase 3: Advisory & Strategic Engagement

## Objectives

- Align security and compliance efforts to business goals
- Reduce high-risk findings over time
- Prepare for audits and regulatory assessments

## Activities

- Managed GRC advisory sessions
- Risk trend and maturity analysis
- Audit readiness preparation and reporting
- Compliance roadmap and control gap planning

## Cadence

- Advisory touchpoints: Monthly
- Strategy & planning sessions: Quarterly
- Audit readiness reviews: As required

---

# Roles & Responsibilities

## Customer Responsibilities

- Provide required access and system context
- Participate in scheduled reviews
- Execute remediation actions with internal teams
- Communicate business or compliance changes

## 3HUE Responsibilities

- Manage AiVRIC platform configuration and visibility
- Monitor and interpret risk and compliance findings
- Provide ongoing GRC advisory and guidance
- Support audit preparation and reporting

---

## Support & Escalation

- Standard issues handled through designated support channels
- Critical findings escalated according to defined severity
- Status updates provided based on issue impact

---

## Success Measurement

Engagement success is measured by:

- Consistent platform coverage and scan execution
- Reduction in critical and high-risk findings
- Audit readiness and evidence completeness
- Customer alignment with compliance objectives
- Improved security maturity over time

---

## Engagement Summary

The 3HUE Managed GRC Platform provides a structured, continuous engagement model that ensures customers receive **both automated intelligence and expert guidance**, reducing risk, simplifying compliance, and maintaining audit readiness without added operational burden.